

Members Who Bank at BECU Can Request Payment Relief During Strike

Should we wind up on strike after members vote on September 12th, Boeing Employees Credit Union (BECU) is ready to help our members who bank there. BECU will offer members the ability to apply for payment deferrals on existing BECU loans and credit cards. In addition, free financial counseling and educational seminars are also available to BECU members.

BECU encourages members to reach out for payment relief assistance as soon as the strike begins. **Keep in mind we must be on strike before the “hardship” occurs so payment relief can’t be set up ahead of time.**

BECU encourages the online method to avoid the frustration of making multiple calls to access a representative via the phone.

Online visit becu.org

- Search financial relief
- Click “request payment relief” button and fill in the requested information.
- When asked to describe the current situation or hardship, note “Machinists strike.”
- If you meet the qualifications, then no conversation with a BECU rep is needed. Your request will be processed the following business day, and you will receive a confirmation letter in the mail.
- If BECU needs further clarification, they will call you to ask additional questions.

By Phone: To request assistance by phone, contact BECU Monday through Friday between 8 a.m. and 6 p.m. (Pacific Time) by calling the Member Assistance Line at 1-877-256-6460 and telling the rep it is Machinists Strike is the triggering event for payment relief.

NOTE: if you are calling Member Assistance and can’t get through, another option is to call 800-233-2328, ext. 5787. This is “Collections Team” extension, however, BECU has more customer service reps on this extension and can also assist you with payment relief.

Financial Counseling

- BECU offers no-cost financial counseling and education on their website as well

BECU currently has nothing in place for our members to receive new BECU loans during the strike.